



Edward Milne Community School
6218 Sooke Rd, Sooke BC, V9Z 0G7
250-642-5211 emcs@sd62.bc.ca
<http://emcs.web.sd62.bc.ca>

September 15, 2025

Dear Parents/Caregivers,

Re: School Photos – September 17

To better meet the needs of our learning community, we are pleased to share that **Artona** will be our new photo company.

Please review the following important details about School Photo Day:

- **Form of ID:** School photos are used as a form of identification.
- **Viewing Proofs:** Within 48 business hours of Photo Day, your child's digital proof(s) will be available to view online.
- **Accessing Photos:** Your child will bring home a Photo Day card with a QR code/number that you can use to access their proofs. Alternatively, you may visit <https://artona.com/orders/find> to view them.
- **Ordering Packages:** To receive free shipping to the school, photo packages must be ordered within **1 week of Photo Day**. Approximately 2 weeks after the ordering cut-off date, the photos will arrive at the school.
- **Retake Day – October 17:** If your child requires a retake, the retake photo will become the official photo used for all school services (ID card, photo directory, etc.).
 - Students issued an ID card must return their original card on Retake Day; a new one will be issued within approximately one week.
 - For students not receiving ID cards, please have them return with their original QR card if possible. While a new camera card can be issued on-site, students with their original card will be prioritized.
- **Timelines:** Retake Days follow the same production, ordering, and shipping timelines as the original Photo Day.
- **Missed Deadlines:** If you miss the free-shipping deadline for the original Photo Day, your order will be held and shipped to the school together with the retake packages at no additional cost.

For additional information and to order photos, please visit: <https://artona.com/schools/MILN>

If you have any questions, please contact Artona's customer service team directly:

<https://artona.com/contact-us>.