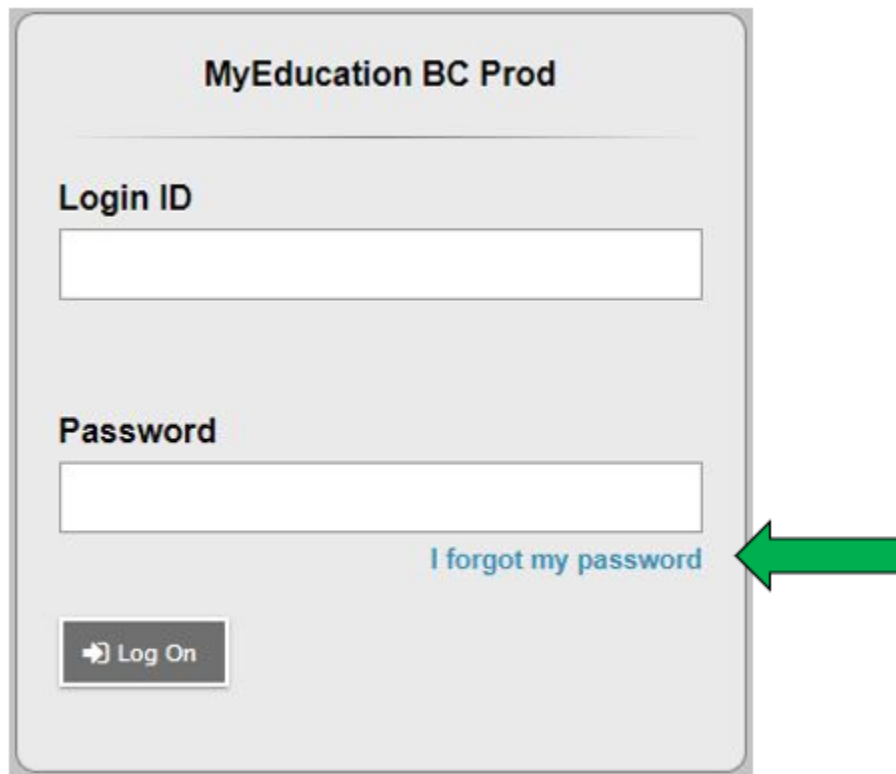


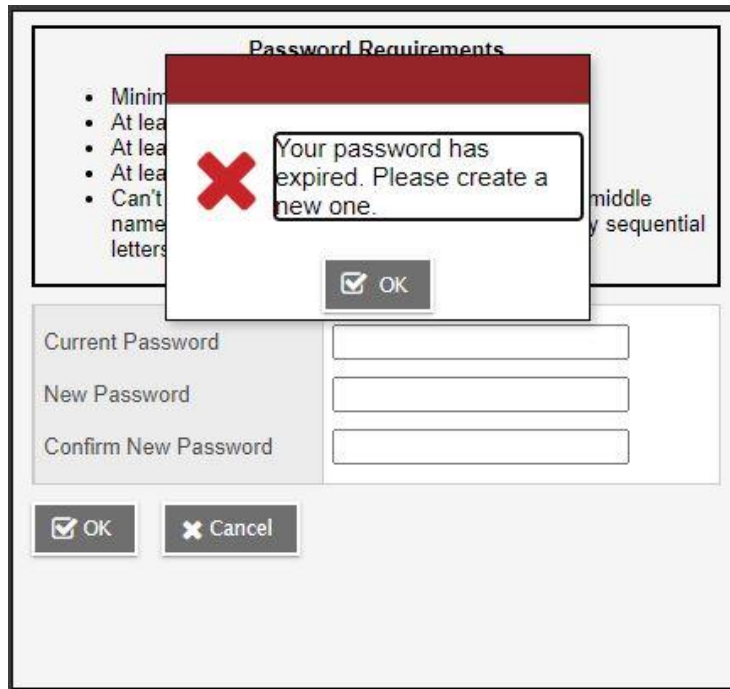
## MYEDUCATION PARENT PORTAL –PASSWORD RECOVERY

- Go to <https://www.myeducation.gov.bc.ca/aspen/logon.do>
- Enter the email we have on record with the school as your “**Login ID**” and click the “**I forgot my password**” link and temporary password will be sent to your email address.



The screenshot shows the login interface for MyEducation BC Prod. It features a title bar at the top, followed by a 'Login ID' label and an input field. Below that is a 'Password' label and another input field. To the right of the password field is a blue link that says 'I forgot my password'. A green arrow points to this link from the right side of the page. At the bottom left, there is a 'Log On' button with a right-pointing arrow icon.

- Enter your “**Login ID**” and the temporary “**Password**” and click “**Log On**”
- You will be prompted to change your password. “**Current Password**” is the temporary Password you were provided. Enter a “**New Password**” and “**Confirm New Password**”.
- Please read the password requirements carefully.



### Password Requirements:

- Minimum length is 8
- At least one number
- At least one capital and lowercase letter
- At least one symbol that isn't a letter or number
- Can't contain 'password', login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or number.

Contact EMCS at [emcs@sd62.bc.ca](mailto:emcs@sd62.bc.ca) if you need further assistance.