MYEDUCATION PARENT PORTAL – LOG ON INFORMATION

You MUST use a desktop or laptop computer to activate your user account for the first time.

A temporary **Password** will be provided to you by email at the time your account is created. The email will come from 'sysadmin@myeducation.gov.bc.ca'

- Go to https://www.myeducation.gov.bc.ca/aspen/logon.do
- Use the email you have on record with the school as your "Login ID", along your temporary password or the password you set at the time of your initial log in. If you have forgotten your password, please refer to the Password Recovery Instructions.

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	I forgot my password

• Again, if this is your first time using the system, you will be prompted to change your password and create your security preferences.

Password Requirements:

- Minimum length is 8
- ✤ At least one number
- At least one capital and lowercase letter
- At least one symbol that isn't a letter or number
- Can't contain 'password', login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers

Security Preferences: You will be prompted to confirm your email

address and enter your Security Preferences by choosing a security question and answer. This will allow you to use the 'Forgot my Password" function on the logon page, should you need to reset your password.

Preferences: After you have logged in, you can make changes to your preferences by selecting the drop-down arrow beside your name and 'Set Preferences' in the top right of the screen.

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Security Preferences Update

To enable self serve password recovery, please provide the following information

Primary email	
Security question	1
Security answer	
Confirm answer	



Contact EMCS at <u>emcs@sd62.bc.ca</u> if you need further assistance.